

Fair Treatment for Everyone

Your Rights under Title VI of the Civil Rights Act of 1964

Know Your Rights

You have the right to be treated fairly during the transportation planning process. Federal law prohibits discrimination. This law is known commonly as Title VI.

The phrase “title six” refers to a section of the Civil Rights Act of 1964 (Title VI) that prohibits discrimination on the basis of race, color, national origin, gender, age, disability, or socioeconomic status in any program or service that receives federal funds.

The Olean Area Transit System (OATS) knows how important it is to make sure that the work it does is fair and meets all the requirements of Title VI.

Our Policy

The OATS assures that all of the services, programs, and activities that we provide are administered fairly, without regard to race, color, national origin, gender, age, disability, or economic status. The OATS also makes efforts to prevent discrimination through the impacts of its programs on minority and low-income populations. In addition, OATS takes reasonable steps to provide meaningful access to programs for persons with limited English proficiency.

Do You Feel That You Have Been Treated Unfairly?

If you believe that you have been treated unfairly, you may file a complaint. Complaints may be filed by any person who believes that he or she has been excluded from participation in, been denied the benefits of, or otherwise subjected to discrimination under any service, program, or activity of the OATS, and believes the discrimination is based upon race, color, national origin, gender, age, disability, economic status, or limited English proficiency. All complaints will be investigated.

A complaint must be submitted within 180 days of the alleged discriminatory act.

Federal laws prohibit a recipient of federal funds from retaliating against any person who has made a complaint, testified, assisted, or participated in any manner in an investigation, proceeding, or hearing.

Any person alleging discrimination may file a written or oral complaint with the Olean Area Transit System:

Olean Area Transit System
Department of Community Development, Room 209
101 East State Street
Olean, NY 14760
Attention: Civil Rights
(716) 376-5647

How Do I Find Our More?

Contact us with your questions or comments:

Olean Area Transit System
101 East State Street
Olean, NY 14760
ATTN: Community Development
(716) 376-5647

Call: (716) 376-5647

Fax: (716) 376-5644

E-mail: oatsinfo@cityofolean.org

Visit our website: www.cityofolean.org

“No person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.” (Title VI of the Civil Rights Act of 1964)