

Title VI Complaints

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving federal financial assistance. The Federal Transit Administration requires the **City of Olean** to use nondiscriminatory practices in public transportation.

If you believe you or others:

- have been discriminated against due to race, color, language barrier, or national origin
- have been excluded from participation in or denied the benefits
- have been subject to discrimination under any **OATS** transit service, program or activity

You have the right to register a Title VI complaint by writing to or calling:

(Name and address of person to address Title VI complaints)

Keri L. Kerper, City of Olean, 101 East State Street, Olean, N.Y. 14760. Ph: 716-376-5647. E-Mail: kkerper@cityofolean.org

And/or

New York State Department of Transportation Office of Civil Rights, 50 Wolf Rd., 6th Floor, Albany, NY 12232. Ph: 518-457-1129 Fax: 518-549-1273

Title VI Complaint Form

Complainant's Name: _____

Address: _____

City, State, Zip: _____

Phone: _____ E-mail: _____

Person discriminated against (if someone other than complainant): _____

Which of the following best describes the reason you believe the discrimination took place:

_____ Race/color _____ National Origin

Incident Information:

Date: _____ Time: _____ Location: _____

In your own words, describe the alleged discrimination. Explain what happened and whom you believe was responsible. Use the back of this form if additional space is required.

Please sign below. You may attach any written materials or other information that you think is relevant to your complaint.

Complainant's signature: _____ Date: _____